SSAS-1 Navya

**SCENARIO-1:**

**1)**Diversity means that each individual is unique and recognizing their individual differences. The differences can be like race, gender and ethnicity.

**2)**According to me workplace diversity is composed of employees with varying characteristics such as gender, race, age, education and other attributes.

**Example:** Hiring people from different ages, allowing people with disabilities to be part of our organization

**SCENARIO-2:**

**1)**Business wants the diverse team who can give their individual ideas. Inmost of the scenarios team work helps to solve the problems.

With the help of brainstorming the team can get solutions faster compared to the individual decisions.

2)I think trust,commitment,accountability are the common behaviour of the team members.

Example: If there is no trust in a team we cannot exchange any ideas

If there is no commitment we cannot finish the work in a given time period.

3)Do’s:

--Dress smartly

--Feel free to ask any relevant questions

--Be friendly

--Be a active listener

--Accept your mistake

Don’ts

--No gossips about fellow coworkers

--Don’t use emojis in email.

--Don’t be rude

--Don’t blame others

4)Firstly we need to understand the conflict and then a keep a cool head, then acknowledge the problem and talk to the disagreeing team member and remain profession (don’t loose your temper)

**Scenario-3**

1)According to me discrimination is unfair treatment of people based on gender, race etc..,

2)In India and foreign discrimination is mainly due to caste, gender and religion

**Scenario-4**

1)Social media is sharing of thoughts and ideas through virtual networks.eg: facebook,Instagram.

2)sharing the confidential matters on the social media and portraying the company in a wrong way on it.

3)Explaining what advantages are there by joining in Capgemini and what clients it have all over the world.

4)

**Scenario-5**

1)Gossip:talking about the details that are not true

Backbiting: talking about a person in his absence

Slandering: making false statements about others.

2)yes,in one way or other

3)

4)with the help of these others can get negative opinion and they do not even listen if you something good for the next time.